

# WARRANTY

Please note that installation of Bamboo warehouse Composite Deck products denotes acceptance and agreement of Bamboo warehouse warranty terms & conditions.

1. Any claims must be made in writing within 30 days of detection.
2. Bamboo warehouse warrants to the original purchaser that Bamboo warehouse Composite Decking conforms to Bamboo warehouse standards and specifications and is free from defects in materials and workmanship, and will remain free from such defects for a period of twenty-five [25] years residential use from date of purchase and ten [10] years commercial use.
3. Bamboo warehouse warrants to original purchaser of any & all Bamboo warehouse Composite Decking products that structural damage caused by rot, splitting, termites, and fungal decay will not occur for a period of twenty-five [25] years, beginning on the date that the product was purchased and continuing until this period of time has elapsed, or until the property on which Bamboo warehouse Composite Decking product was originally installed has transferred ownership.
4. Warranty only applies when material is used under normal residential/light commercial foot traffic conditions.
5. Decking must be installed in accordance with Bamboo warehouse installation instructions
6. Regular maintenance, as described in Bamboo warehouse Decking Maintenance & Repair Guidelines must be followed. Damage caused by unapproved cleaners or chemicals is not covered under this warranty.
7. Bamboo warehouse as with other composite decks, is subject to seasonal expansion and contraction. This is a normal occurrence and not considered a defect.
8. Damage caused by furniture, appliances, wheeled items, or items dragged across the face of the material are not covered under this warranty.
9. Damage caused by fire, flooding, other natural disasters, acts of God, shipping, construction or installation-related damage are not covered under this warranty.
10. Negligence, erosion, improper drainage, settlement or movement to the structure to which decking is installed, voids this warranty.
11. Product quality, defects in material, or error that does not exceed 5% of material is not covered under this warranty.
12. Bamboo warehouse will, at its discretion, repair, replace, or credit the full purchase price of the defective material. Labor is not included or covered under this warranty.
13. In no event will Bamboo warehouse liability exceed the cost of replacement of the defective product or the refund of the original purchase price.
14. This warranty is transferable once, within five [5] years of original purchase date.

**PRO RATED WARRANTY SCHEDULE**

| YEARS SINCE PURCHASE | PERCENT OF PURCHASE COVERED BY WARRANTY | YEARS SINCE PURCHASE | PERCENT OF PURCHASE COVERED BY WARRANTY |
|----------------------|---|----------------------|---|
| Years 1 to 6         | 100%                                    | Years 15 to 18       | 40%                                     |
| Years 7 to 10        | 80%                                     | Years 19 to 21       | 20%                                     |
| Years 11 to 14       | 60%                                     | Years 22 to 25       | 10%                                     |

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